

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Application Number : 10/662,940 Confirmation No.: 2033  
Applicant : Kimball C. Chen *et al*  
Filed : September 16, 2003  
Title : Electronic Message Delivery System Utilizable in the Monitoring and Control of Remote Equipment and Method of Same  
TC/Art Unit : 3628  
Examiner: : Igor N. Borissov  
Docket No. : 64171.000002  
Customer No. : **21967**

**MAIL STOP AF**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENTS/RESPONSE**

Sir,

Responsive to the Final Office Action mailed July 19, 2011, Applicants respectfully request favorable reconsideration of the above-captioned patent application in view of the following remarks, which are believed to place the above-identified patent application in condition for allowance.

**Amendments to the Claims** begin on page 2 of this paper.

**Remarks/Arguments** begin on page 67 of this paper.